

Entuity® Eye of the Storm® 2009 Frequently Asked Questions



Q: When is EYE 2009 available for purchase?

A: General availability for EYE 2009 is November 30, 2009. It is sold through Entuity and its Channel Partners worldwide.

Q: Is the new Report Server going to encompass all of the same reports we are familiar with in older versions of EYE?

A: Yes, not only will they be easier to customize but also they are all web-based for easier access both by individuals and departments for sharing.

Q: Does EYE support Firefox and Opera?

A: Yes, EYE 2009 supports both Firefox and Opera to help with managing networks from mobile devices.

Q: What can we expect to be able to manage for our company's Green IT initiative using EYE 2009?

A: The New EYE *Green IT Perspective*™ for Green IT is the first network management solution that enables users to generate Power Consumption reports by department and by device. It also equips users to develop Shut Down conformance procedures and reports by department and by device showing savings by kWh, CO2 metrics and of course monetarily.

Q: Does EYE 2009 support more than one server?

A: Yes, for those IT organizations who need to expand their capability and support larger IT environments, EYE 2009 is able to support multi-server settings.

Q: Is IPv6 supported?

A: Yes, EYE 2009 provides unified management for IPv6.

Q: Are we able to discover miscellaneous devices on the network?

A: Through a new Custom Poller Progressive Discovery capability, EYE 2009 can easily show non-standard devices for better visibility of all devices on the network

Q: Does the new EYE Web UI replace the traditional EYE clients?

A: For most users, the new Web UI in EYE 2009 will provide the interactivity and depth of information for their day-to-day management activities. The traditional EYE *Component Viewer*, *Connectivity Viewer*, and *Bulletin Board* are still available in EYE for those requiring their functionality.

Q: How much is all this new functionality in EYE 2009 cost?

A: For customers that are current on maintenance – nothing! All of the advanced functionality added in EYE 2009 is part of the core product – there is no additional charge.



www.entuity.com

North American Headquarters

4 Mount Royal Avenue
Suite 240
Marlborough, MA 01752
T: +1 508 357 6346
F: +1 508 357 6358

North American Regional

70-50 Austin Street
Suite 107
Forest Hills, NY 11375
T: +1 718 261 3440
F: +1 718 261 3722

EMEA Headquarters

9a Devonshire Square
London, EC2M 4YN UK
T: +44 (0)20 7444 4800
F: +44 (0)20 7444 4808